**Annual Program-Level Assessment Plan**

### CalWORKs 2011-2012

**Division and Program-Level SLOs and anticipated measures/evidence**

<table>
<thead>
<tr>
<th>Academic Year (AY)</th>
<th>Division Wide Student Learning Outcome</th>
<th>Program Level Student Learning Outcomes (PLSLO)</th>
<th>Measures/Evidence</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>AY 2011-2012</strong></td>
<td>Identify and use college resources that support student success</td>
<td>PLSLO #1: CalWORKs students will demonstrate an understanding of the program eligibility requirements.</td>
<td>Measures: (a) Pre/Post Orientation survey</td>
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Please answer all of the following questions. If you are assessing more than one PLSLO this year, please provide the same information for your second PLSLO as well.

**Assessment Focus and Methods for PLSLO #1:** CalWORKs students will demonstrate an understanding of the program eligibility requirements.

*How will SLO be assessed?*
Students attending the orientation for new CalWORKs students will complete a pre/post survey consisting of 5 questions.

*What information/data will be collected?*
The survey data will show whether students ‘Strongly Agree’, ‘Agree’, ‘Don’t Know’, ‘Disagree’, or ‘Strongly Disagree’ with 5 statements related to their knowledge about the program eligibility requirements before they participate in the orientation. They will answer the same questions after the orientation.

*When and by whom?*
CalWORKs staff will distribute and collect completed surveys.

*How will it be analyzed?*
Data will be discussed in CalWORKs staff meeting and in meetings with the County. Adjustments will be made to the orientation based on whether students demonstrate an increased understanding of program eligibility requirements after participating.

*How will it be reported?*
SLO results will be discussed in staff meetings, County meetings, Student Service division meetings. Results will be reported in the Annual Program Plan Report, and program review.
Reporting plan for assessment of PLSLO #1: CalWORKs students will demonstrate an understanding of the program eligibility requirements.

Where will results be disseminated?
SLO results will be disseminated in staff meetings, County meetings, Student Service division meetings, the Annual Program Plan Report, and program review.

When will changes be implemented?
Changes will be implemented before the next orientation is offered for the spring semester.

When will the annual report be completed?
The annual report will be completed by the end of the spring semester.
1. Please indicate the survey you are filling out is BEFORE the orientation or AFTER the orientation.
0  Before Orientation 0  After Orientation

Please rate the following statements according to the scale (Strongly Disagree to Strongly Agree).

2. I know the value of the services I am receiving as a CalWORKs student.
0  Strongly Disagree 0  Disagree 0  Agree 0  Strongly Agree

3. Please provide an example. (Value of the services)

4. I understand why it is important for me to do my monthly paperwork on time.
0  Strongly Disagree 0  Disagree 0  Agree 0  Strongly Agree

5. Please explain why. (Monthly paperwork)

6. I understand why I can only take classes approved by my Employment Development Counselor.
0  Strongly Disagree 0  Disagree 0  Agree 0  Strongly Agree

7. Please explain why. (Classes approved by EDC)

8. I know what special tutoring services I am eligible for as a CalWORKs student.
0  Strongly Disagree 0  Disagree 0  Agree 0  Strongly Agree

9. Please provide an example. (Special tutoring services)

10. I know why it is important for me to maintain regular contact with my Employment Development and College of Marin Counselor.
0  Strongly Disagree 0  Disagree 0  Agree 0  Strongly Agree

11. Please explain why. (Regular contact with counselor)
CalWORKS SLO Report

Creation Date: 1/31/2012
Time Interval: 1/30/2012 to 1/30/2012
Total Respondents Before: 10  Total Respondents After: 11

1. Please indicate the survey you are filling out is BEFORE the orientation or AFTER the orientation.

Before After Before After
1. Before Orientation 10 100% 0 0%
2. After Orientation 0 0% 11 100%
Total Responses: 10 /11

2. I know the value of the services I am receiving as a CalWORKs student.

Before After Before After
1. Strongly Disagree 0 0% 0 0%
2. Disagree 3 30% 0 0%
3. Agree 1 10% 1 9%
4. Strongly Agree 6 60% 10 91%
Total Responses: 10 /11
Mean: 3.30 3.91
Standard Deviation: 0.95 0.30

4. I understand why it is important for me to do my monthly paperwork on time.

Before After Before After
1. Strongly Disagree 0 0% 0 0%
2. Disagree 3 30% 0 0%
3. Agree 1 10% 1 9%
4. Strongly Agree 6 60% 10 91%
Total Responses: 10 /11
Mean: 3.30 3.91
Standard Deviation: 0.95 0.30

6. I understand why I can only take classes approved by my Employment Development Counselor.

Before After Before After
1. Strongly Disagree 0 0% 0 0%
2. Disagree 4 40% 0 0%
3. Agree 0 0% 1 9%
4. Strongly Agree 6 60% 10 91%
Total Responses: 10 /11
Mean: 3.20 3.91
Standard Deviation: 1.03 0.30
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8. I know what special tutoring services I am eligible for as a CalWORKs student.

Before After Before After
1. Strongly Disagree 0 0% 0 0%
2. Disagree 6 60% 0 0%
3. Agree 0 0% 2 18%
4. Strongly Agree 4 40% 9 82%
Total Responses: 10 /11
Mean: 2.80 3.82
Standard Deviation: 1.03 0.40

10. I know why it is important for me to maintain regular contact with my Employment Development and College of Marin Counselor.

Before After Before After
1. Strongly Disagree 0 0% 0 0%
2. Disagree 3 30% 0 0%
3. Agree 0 0% 1 9%
4. Strongly Agree 7 70% 10 91%
Total Responses: 10 /11
Mean: 3.40 3.91
Standard Deviation: 0.97 0.30
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### Describe/Discuss the result of PLSLO

Describe how the results of the assessment were disseminated and to whom? (What was the program’s process for reviewing the results and discussing the implications of the results?)
The results of the assessment were shared in department staff meetings, in our meeting with the County, and with the area administrator.

Discuss how the results were used to either: confirm the SLO was successfully met, and/or how the program generated strategies for program modification.
We received a total of _ responses for our pre/post survey. Data indicates that students were unaware of the many services they would receive as a CalWORKs student before the orientation, and that students either agreed or strongly agreed (ranging from ?) that they understood what CalWORKs services they would receive after the orientation, and what their responsibilities would be to remain in the program.

This data indicates that we met our SLO. However, the staff agreed that 100% of understanding would be the ultimate goal

### If applicable, discuss program modifications changes and timeline for implementation of changes.
Check CW meeting minute

### What resources are needed to improve your program?
Permanent staffing.