MyCOM Portal Information from Marshal Northcott, June 29th, 2010:

A number of instructors have reported confusion regarding the MyCOM Faculty Dashboard. I will address the most frequently reported problem here. If you have others, please call the IT helpdesk at x8888.

Most of the confusion centers around a known defect with the dashboard channel (top center in the screenshot below). Due to a technical problem in presenting more than a few courses in the channel, the channel may erroneously show no courses or it forces you to move the Active Assignments Self-Service Banner (SSB) link which changes the appearance completely.

Here is a screenshot of what you see when the program attempts to return more sections than can be accommodated.
Alternately, you may see a ‘More’ button (shown below) if the total number of active assignments exceeds the limit.
In short, the SSB link will be displayed whenever the channel attempts to display more active assignments than can be accommodated. IT recommends that instructors set the channel’s “Number of Rows” setting to 5 and if reasonable, set the “From Term” setting to the current term at the start of each semester. This will reduce, if not eliminate, the problem for most faculty.

To change the channel settings, click the pencil icon in the top right-hand corner of the channel.
Doing so will invoke the Preferences dialog seen below. After modifying the two settings mentioned, press Apply and then Back.
Another point of confusion stems from the assignments/sections listed on the View Active Assignments SSB page. The list was larger than it should have been and will be smaller now that A&R has set a parameter to hide earlier terms.

In the above screenshot, Summer 2008 will now be hidden.

Please contact the IT helpdesk at x8888 with any MyCOM issues. Thank you.

W. Marshall Northcott
Director, Information Technologies
College of Marin
1800 Ignacio Blvd, Novato CA