Student Services SLO Project  
Meeting Minutes  
Thursday, April 28, 2011  
11:30-12:30  
Learning Resource Center 140

Minutes

Present: Janice Austin, Emy Bagtas, Lyda Beardsley, Arnulfo Cedillo, Chialin Hsieh, Rhonda Jones, Anna Pilloton, Becky Reetz, Chris Schultz

Overview of Project
Becky and Chialin provided an overview the process.

We will come to consensus on 4 or 5 division-wide SLOs.

Each year, each department will choose a few of those SLOs to measure. (see attachment Division-Wide Chart for example of how it will be tracked) At the end of a designated time period (i.e. 5 years if we have 5 division-wide SLOs), each department will have measured each SLO.

Additionally, each department will identify 2 or 3 department specific SLO’s to measure each year. Assessments for department-level SLOs may also serve to address the division-wide SLOs.

Each year, we will generate an annual report that explains what SLOs we chose to assess, how we assessed them, and how we used the data to inform changes in our areas or division.

Our goal is to determine our division-wide SLOs, and who will be measuring each one by the end of May, so it can be included in our SLO Assessment report for WASC.

Program Review and SLOs
Chialin explained the SLOs we measure each year will be directly tied to our program reviews.

SLOs will be assessed each year, however program review will be completed every 3-5 years, depending on what we decide as an institution.

Student Service Division-Wide SLO Discussion
As a group, we had an extensive discussion to identify division-wide SLOs. These are to be shared electronically with those who were unable to attend the meeting. We will either come to consensus online, or have a second in-person meeting- whatever the group decides.

Here are the 5 SLOs identified (including one suggested after the meeting)
As a result of utilizing student services our students will:

1. **Access college resources that support student success**  
   *The group came to consensus on this SLO*

2. **Identify educational goals**  
   *The group came to consensus on this SLO*

3. **Develop effective planning skills that support achievement of educational goals and lifelong success**  
   OR  
   **Develop effective planning skills that support success**  
   *The group was not able to come to consensus on the wording of this SLO*

4. **Demonstrate self-advocacy**  
   *The group came to consensus on this SLO*

5. **Demonstrate personal and intellectual development**  
   *The group discussed including an SLO of this nature. The specific wording was suggested after the meeting.*

**Next Meeting**  
The date of Friday, May 13th at 10am was proposed for the next meeting. This will be confirmed, pending the input of the availability of those not present. Location still to be determined.