Minutes

Present: Janice Austin, Bob Balestreri, David Cook, Dee Fraites, Chialin Hsieh, Ken Meier, Anna Pilloton, Becky Reetz, Chris Schultz, Greta Siegel

SLO Facilitator
Chialin reported that Becky has been selected to continue as the Student Services SLO facilitator this fall. This has been approved by the Academic Senate, the President, and the Board of Trustees.

Division-Wide SLOs Review
The group came to consensus on a slight modification to SLO #4. We add “self initiative” to the SLO. The SLO is now “Demonstrate self-advocacy/self-initiative”. If we come to consensus with the people who were not able to attend the meeting, we will make the change permanent.

Progress Report Overview
Becky and Chialin presented a Power Point presentation that included the following:

- A description of the process of assessment
- Three different ways to measure SLOs in Student Services (new information from a recent conference Chialin attended)
- Where we were in the process and where we are today
- What’s next
- The 2011-2013 Division-Wide (D-W) SLOs for Student Services
- A chart defining which D-W SLOs each program has chosen to focus on
- An example list of program-level SLOs listed under D-W SLOs

Individual Reports
The representatives from each program gave a brief description of the D-W SLO they were focusing on for 2011, their program-level SLO, and the assessment process they were using. Becky and Chialin provided brief descriptions for the programs not represented at the meeting.

The presentations reflected what is in the Annual Assessment Plans, but also evolved into discussions related to the various programs. A few ideas came to light:

- A & R: When students declare their educational goal, we could send them an email containing information customized to their goal. This may include referral to counseling, specialized classes, etc.
• DSPS: They are considering the possibility of changing their name to Accessibility Services: DSPS.
• FA: Financial aid should be included with Matric. We discussed how we could better integrate student services.
• HC: A nation-wide program called Single Stop will be coming to the college in January. The purpose is to have one place on campus where students can go to learn about community resources to help them. Arnulfo is leading the program.

Next Meeting
Team members seemed enthusiastic about meeting next time to share the surveys and other assessment tools we are using. By doing this, we will not only hear about the process and progress of others, but also determine if there are multiple measures happening. This information could help us streamline our process for the next round of SLOs. Next meeting will be in late October or early November.