Updates for Recommendation #5, Student Learning and Support Services, Library and Academic Support Services

1. Library Services

- Finalized the position description for the full-time librarian, advertised it, formed a committee and began the process of screening applicants. The final screen down meeting is scheduled for November 25; interviews are scheduled for November 10, 2011.

- Increased the number of classified staff assigned to the IVC library from 10.5 to 35.5 a week, which includes evening hours. Staff are having students log in to enable us to better understand coverage needs. Evidence: [http://www.marin.edu/lrc/index.html](http://www.marin.edu/lrc/index.html)

- The ProQuest database requested by the IVC faculty has been ordered. A basic reference library and periodicals requested by IVC programs have been ordered.

2. Academic Support Services

- Evening tutoring at IVC offered 2 nights per week.

- Class visits have resulted in expanded tutoring offerings at IVC.

- The drop-in tutoring schedule for both campuses is posted on the TLC website: [http://www.marin.edu/student_services/tutoring.htm](http://www.marin.edu/student_services/tutoring.htm)

- Online tutoring platforms have been investigated. CCC Confer appeared to be the best option for peer online tutoring. However, IT staff has discovered that our new online learning platform, Moodle, likely has capabilities for offering online tutoring. We are currently
investigating the feasibility of hosting the Online Writing Center and online peer tutoring in Moodle.

- The Online Writing Center (OWC) has been migrated to Moodle and an EEIF grant has been given to online writing faculty to enhance the site with video and other interactive technologies.

- Email accounts have been set up for AskTutoring@marin.edu, AskTheLibrary@marin.edu, and AskDESC@marin.edu. Staff have been assigned to respond to student requests for each of these addresses. These email addresses have been made available to students on the Distance Education pages, on the student portal, and on the Student Services page for Distance Education on the college website.