# Point of Improvement

**ESL-Noncredit-2011**

**Instructions:** After reviewing your data and reports from all other sections of your program review, use this form to briefly summarize all of the information you have provided by closing with your concluding remarks (e.g. an executive one-page summary) for your entire program review.

## I. Program Excellence (Best Practices)

Please address any of the following areas:
- Overall Program structure, contextualized learning/learning communities, reputation of faculty, faculty collaboration, staff, retention and success, how you maintain a supportive environment, how you address issues of diversity, any specific student learning outcomes.

## II. SLOs

As a discipline, please look at your student learning outcome assessments at the program or degree/certificate level and consider the following questions:

<table>
<thead>
<tr>
<th>Description &amp; Current Goals; Analysis:</th>
<th>Future Goals &amp; Recommended Actions</th>
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<tbody>
<tr>
<td>Strengths and Constraints</td>
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1. What do you do to help student achieve particular outcomes?

2. How can you improve student performance on this outcome? Give specific strategies

3. Pick one or two things that you will do to improve your program over the next 2-3 years. Outline your strategies for improvement. Detail any resources you will need to achieve this improvement. **Note:** You will be asked to comment on this plan for improvement in your next review in two to three years. Please save your responses so that you will have comparative evidence and data to submit at that time.

## III. Moving Forward Objectives (Planning)

What (qualitative and/or quantitative) data-driven coordinated planning has your department done to improve enrollment, student learning, access and success over the last two years?
**IV. Assessment of Previous Program Reviews:**
1. What resources have you been granted from your previous program reviews?
2. Please assess how these resources have been used to improve access, learning outcomes and student success in your program?
3. What changes have you implemented based on previous program reviews?
4. What results have you found?

**VI. Other concluding remarks.**