## Technology Survey - Faculty and Staff

**March 2012**

### Profile

1. **Your role:**
   - Faculty Member
   - Classified Professional
   - Administrator

2. **Teaching responsibilities:**
   - Yes
   - No

3. **Full-time or Part-time employee:**
   - Full-time employee
   - Part-time employee

4. **How long have you worked at College of Marin?**
   - Fewer than 5 years
   - 5-10 years
   - 11-15 years
   - More than 15 years

### Office Technology

5. **Which statement best describes your access to a College computer?** (Mark one only)
   - Have been assigned a College computer for my exclusive use
   - Share a College computer with other faculty and/or staff
   - Have not been assigned a College computer

6. **Is the College computer you use a Windows or Macintosh computer?** *(If you have not been assigned a College computer, skip to question 11.)*
   - Windows
   - Macintosh
   - Not applicable

7. **Is the College computer you use a desktop or laptop?**
   - Desktop
   - Laptop
   - Not applicable

8. **What is the age of the College computer/laptop you use?** (Check white label with 6-digit number on your computer. First two digits are purchase year)
   - 1-3 years
   - 4-6 years
   - More than 6 years
   - Not sure

9. **How satisfied are you with the performance of the College computer you use?**
   - Very Dissatisfied
   - Dissatisfied
   - Satisfied
   - Very Satisfied
   - Not Sure

10. **How satisfied are you with the software available on the College computer you use?**
    - Very Dissatisfied
    - Dissatisfied
    - Satisfied
    - Very Satisfied
    - Not Sure

11. **How often do you use your own personal computer for work instead of a College computer?**
    - Never
    - Occasionally
    - Often
    - Almost exclusively

12. **If you use your personal computer for work, choose statements that describe why you use your personal computer for work.** *(Mark all that apply.)*
    - My College computer is too slow
    - My College computer is a desktop and I prefer a laptop
    - My College computer does not have the software I need
    - I don't have a College computer
    - Not applicable

13. **Do you know how to use Tech Stream to report a computer-related problem?**
    - Yes
    - No
    - Not sure

14. **When you have a computer-related problem, how are you likely to seek help?** *(Mark all that apply.)*
    - Ask another faculty or staff member for help
    - Ask a student I know to be tech savvy
    - Call someone I know in IT or contact department IT staff
    - Send problem report to Tech Stream
    - Try to fix myself
    - Not applicable
15. How frequently do you use the College email (marin.edu) system?
- Daily or almost daily
- About once a week
- Less than once a week
- Have an account, but do not use it
- Do not have an account

16. Indicate your level of satisfaction with the College email system.
- Very Dissatisfied
- Dissatisfied
- Satisfied
- Very Satisfied
- Not Sure
- Not Applicable

17. How frequently do you use the College telephone system?
- Daily or almost daily
- About once a week
- Less than once a week
- Have a phone, but do not use it
- Do not have a phone

18. Indicate your level of satisfaction with the College telephone system.
- Very Dissatisfied
- Dissatisfied
- Satisfied
- Very Satisfied
- Not Sure
- Not Applicable

19. How frequently do you use the College voice mail system?
- Daily or almost daily
- About once a week
- Less than once a week
- Have voice mail, but do not use it
- Do not have a voice mail

20. Indicate your level of satisfaction with the College voice mail system.
- Very Dissatisfied
- Dissatisfied
- Satisfied
- Very Satisfied
- Not Sure
- Not Applicable

21. How satisfied are you with the performance of the campus network when accessing campus online resources from your office?
- Very Dissatisfied
- Dissatisfied
- Satisfied
- Very Satisfied
- Not Sure
- Not Applicable

22. How satisfied are you with the performance of the campus network when accessing internet resources from your office?
- Very Dissatisfied
- Dissatisfied
- Satisfied
- Very Satisfied
- Not Sure
- Not Applicable

23. How frequently do you use a projector when teaching your classes or presenting at meetings?
- For all or most class sessions or presentations
- About once a week
- Less than once a week
- Do not use

24. How frequently do you use a room computer when teaching your classes or presenting at meetings?
- For all or most class sessions or presentations
- About once a week
- Less than once a week
- Do not use

25. How important is technology to the presentation of your course or meeting materials?
- Not important
- Slightly important
- Important
- Very important

26. How often do you request a Media Services computer/projector for your course or meeting presentations?
- For all or most class sessions or presentations
- About once a week
- Less than once a week
- Do not use

27. How often do you encounter problems with classroom or meeting room technology?
- More than once a week
- About once a week
- Less than once a week
- Never

The following section relates to the use of classroom or conference room technology. If you do not use classroom or conference room technology, please skip to Teaching and Student Computer Labs Section.
28. If you experience a problem with the classroom or meeting room equipment, how are you likely to seek help? (mark all that apply).

- Ask another faculty or staff member for help
- Ask a student I know to be tech savvy
- Call someone I know in IT or Media Services
- Contact department technical staff
- Send problem report to Tech Stream
- Try to fix myself
- Never happen

29. What type of training have you received on using classroom or meeting room technology? (Mark all that apply.)

- Have attended training sessions
- Have been given one-on-one training by faculty or staff colleague
- Have had no training
- Self taught

**Teaching and Student Computer Labs**

The following section relates to Teaching and Student Computer Labs. If you do not teach, please skip to Comments and Recommendations Section.

30. Which of the following technologies would you use in teaching your classes if it was available? (Check all that apply.)

- Class response system (clickers)
- Lecture capture
- Interactive whiteboard
- Document camera
- Digital writing/drawing software
- Interactive digital pen technology
- Screen recording software

31. Do you give assignments in one or more of your classes that require students to use a computer?

- Yes
- No

32. If yes, how satisfied are you with the College's student computer lab facilities?

- Very Dissatisfied
- Dissatisfied
- Satisfied
- Very Satisfied
- Not Sure

33. Do students in one or more of your courses require access to specialized software to complete their assignments?

- Yes
- No

**MyCOM Portal**

If you do not teach, please skip to Comments and Recommendations Section.

34. Are you aware of the MyCOM portal for course instructors?

- Yes
- No

35. Have you used the MyCOM portal?

- Yes
- No

If you do not use MyCOM portal, please skip to Moodle Section.

36. Have you used MyCOM to view class rosters?

- Yes
- No

37. How satisfied are you with the MyCOM functionality to view class roster?

- Very Dissatisfied
- Dissatisfied
- Satisfied
- Very Satisfied
- Not Sure
- Not Applicable
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38. Have you used MyCOM to submit grades?
   - Yes
   - No

39. How satisfied are you with the MyCOM grade submission functionality?
   - Very Dissatisfied
   - Dissatisfied
   - Satisfied
   - Very Satisfied
   - Not Sure
   - Not Applicable

40. How satisfied are you with MyCOM email?
   - Very Dissatisfied
   - Dissatisfied
   - Satisfied
   - Very Satisfied
   - Not Sure
   - Not Applicable

41. Do you forward your MyCOM email to another email address?
   - Yes
   - No

42. What type of training have you received on using the MyCOM portal? (Mark all that apply.)
   - Have attended training sessions
   - Have been given one-on-one training by faculty or staff colleague
   - Have had no training
   - Self taught
   - Not sure
   - Not applicable

Moodle

If you do not teach, please skip to Comments and Recommendations Section.

43. Are you currently using Moodle for one or more of your classes?
   - Yes
   - No, not in the future either
   - No, but thinking about it

If "yes", please continue to next question.
If "no, not in the future either", please go to Comments and Recommendations Section.
If "no, but thinking about it", please go to question 49.

44. How are you currently using Moodle? (Mark all that apply.)
   - Have students submit assignments
   - Conduct discussion forums with students
   - Make course materials or assignments available to students
   - Make grades available to students
   - Have students take online quizzes or tests

45. Have you received training on making your online course materials ADA compliant?
   - Yes
   - No

46. If additional training on ADA compliance is offered, would you attend?
   - Yes
   - No
   - Not sure

47. Overall, what is your level of satisfaction with Moodle as a learning management system?
   - Very Dissatisfied
   - Dissatisfied
   - Satisfied
   - Very Satisfied
   - Not Sure

48. Did you participate in one or more Moodle training sessions?
   - Yes
   - No

49. How satisfied are you with the training provided in these sessions?
   - Very Dissatisfied
   - Dissatisfied
   - Satisfied
   - Very Satisfied
   - Not Sure

50. Would you participate in additional training sessions if offered?
   - Not Likely
   - Somewhat Likely
   - Likely
   - Very Likely
   - Not sure
51. If you have a problem when using Moodle, how are you likely to seek help? (Mark all that apply.)

- Ask another faculty or staff member for help
- Call someone I know in IT
- Contact department technical staff
- Send problem report to Tech Stream
- Try to fix myself
- Not applicable

Comments and Recommendations

In this section, we have included several open-ended questions. Please focus on those areas that are most important to you.

52. In what ways will a campus-wide wireless network (Wi-Fi) benefit you?

53. What are the most pressing problems related to classroom technology?

54. What improvements, if any, would you like to see implemented in classroom technology?

55. What factors would determine whether, or not, you would use technology or use it more frequently when teaching your class or preparing presentations?

56. What are the most pressing problems related to student computer labs?
57. If you have encountered problems using MyCOM, describe the types of problems you have experienced.


58. Are there other technologies or technology issues that have not been addressed in this survey that you would like to see addressed in the College Technology Plan? If so, please describe these technologies and/or issues.

