Some questions in the survey may not apply to you. For these questions, select the "Not applicable" response.

**Technology Use Profile**

1. Which statement best describes what computer you use to complete basic assignments such as writing a paper? (Check only one.)
   - I have my own computer and it is the primary computer that I use for basic assignments such as writing a paper.
   - I have access to a shared family computer and it is the primary computer that I use for basic assignments such as writing a paper.
   - I do not have access to a computer at home and I use a computer on campus to complete basic class assignments such as writing a paper.

2. Which statement best describes where you print your basic class assignments such as writing assignments? (Check only one.)
   - I have a printer at home, and whenever possible, I use the printer at home to print my assignments.
   - I use a printer on campus to print my assignments because I do not have a printer at home.

3. Which statement best describes your comfortable level with technology? (Check only one.)
   - Very comfortable using technology and rarely seek assistance when using a new software application and accessing a new online resource.
   - Comfortable using technology, but often seek some assistance when using a new software application or accessing a new online resource.
   - Not comfortable using technology and almost always seek assistance when using a new software application or accessing a new online resource.

4. Do you use a smart phone?
   - Yes
   - No

5. Do you use a tablet (e.g., iPad, Nook, Kindle)?
   - Yes
   - No

6. Are there times when you would prefer to use your own computer to complete a course assignment, but the software is only available in a computer lab?
   - Yes
   - No

**MyCOM Portal**

The following questions address your frequency of use and level of satisfaction with the College's MyCOM portal.

7. Do you know that you can use MyCOM to send email to your course instructors?
   - Yes
   - No

If you answered 'No,' skip to question 11.

8. Have you used MyCOM to send email to your course instructors?
   - Yes
   - No

If you answered 'No,' skip to question 11.

9. Indicate your level of satisfaction with MyCOM email.
   - Very Dissatisfied
   - Dissatisfied
   - Satisfied
   - Very Satisfied
   - Not Sure

10. Do you know that you can forward your MyCOM email to your personal email address?
    - Yes
    - No

11. Have you used MyCOM to register for classes?
    - Yes
    - No

If you answered 'No,' skip to question 13.

12. Indicate your level of satisfaction with the online registration process.
    - Very Dissatisfied
    - Dissatisfied
    - Satisfied
    - Very Satisfied
    - Not Sure

13. Have you used MyCOM to pay fees?
    - Yes
    - No

If you answered 'No,' skip to question 15.
14. Indicate your level of satisfaction with the online fee pay process.
   - Very Dissatisfied
   - Dissatisfied
   - Satisfied
   - Very Satisfied
   - Not Sure

15. Have you used MyCOM to review your academic history?
   - Yes
   - No

If you answered 'No,' skip to question 17.

16. Indicate your level of satisfaction with the online process to review your academic history.
   - Very Dissatisfied
   - Dissatisfied
   - Satisfied
   - Very Satisfied
   - Not Sure

17. Have you received training on how to use the MyCOM portal?
   - Yes
   - No
   - Not sure

18. Would you have liked to receive training on using MyCOM?
   - Yes
   - No
   - Not sure

19. Have you sent email to the Help Desk from MyCOM when you have encountered a problem?
   - Yes
   - No
   - Not sure
   - Not applicable

**Student Computer Labs**

The following questions address your frequency of use and level of satisfaction with the College's student computer labs.

20. Choose the option that best describes how frequently you use a College student computer lab?
   - Daily or almost daily
   - Usually a few times a week
   - Usually once a week
   - Less than once a week
   - Do not use student computer labs

If you selected 'Do not use student computer labs,' skip to "Classroom Technology" section.

21. I use certain computer labs because they have special software or technologies that are required for my classes.
   - Yes
   - No
22. Which of the following labs have you used during this past year to complete one or more class assignments? (Check all that apply.)

- Basic Skills Center, LC 120 (Kentfield)
- Business Center, BC 102 (Kentfield)
- Business Skills Center, BC 104 (Kentfield)
- EOPS Lab, LC 160 (Kentfield)
- ESL Lab, HC 128 (Kentfield)
- Film Lab in LC (Kentfield)
- Learning Resources Center, LC 35 (Kentfield)
- Library, LC 136 (Kentfield)
- Fine Arts Lab, FA 315 (Kentfield)
- Media Center, LC 110 (Kentfield)
- Music Lab (HC 156)
- Photography Lab in Fusselman (Kentfield)
- Science Center, SC 143 and CS 144 (Kentfield)
- Writing Center, LC 120 (Kentfield)
- Career Study Center/English Skills/Writing Center/Math Lab, Bldg. 17 (IVC)
- Library/Computer Research Lab (IVC)
- Audio Lab Suite, Bldg. 07 (IVC)
- Video Lab Suite, Bldg. 07 (IVC)

Please indicate your level of satisfaction with the College's computer lab facilities in the following categories.

23. Lab hours

- Very Dissatisfied
- Dissatisfied
- Satisfied
- Very Satisfied
- Not Sure

24. Ability to find an available computer.

- Very Dissatisfied
- Dissatisfied
- Satisfied
- Very Satisfied
- Not Sure

25. Software available on the computers.

- Very Dissatisfied
- Dissatisfied
- Satisfied
- Very Satisfied
- Not Sure

26. Connection to College online resources.

- Very Dissatisfied
- Dissatisfied
- Satisfied
- Very Satisfied
- Not Sure

27. Connection to the internet.

- Very Dissatisfied
- Dissatisfied
- Satisfied
- Very Satisfied
- Not Sure

28. Assistance available in the labs.

- Very Dissatisfied
- Dissatisfied
- Satisfied
- Very Satisfied
- Not Sure

29. Have you received training on the use of the computer lab systems and software?

- Yes
- No
- Not sure

30. Would you have liked to receive training on using the computer lab systems and software?

- Yes
- No
- Not sure
Student Technology Survey
March 2012

Classroom Technology
31. In your classes this past year, has one or more of your instructors used technology (e.g., computer, projector) in their class presentations?
   ○ Yes  ○ No

32. Have you found the instructors' uses of technology in their class presentations helpful?
   ○ Yes  ○ No

Moodle
The following questions address your frequency of use and level of satisfaction with Moodle.
33. Are you currently using Moodle in any of your on-campus courses?
   ○ Yes  ○ No

If you answered 'No,' skip to "Campus Data Network" Section.
34. For which of the following activities have you used Moodle? (Check all that apply.)
   ○ Submit an assignment  ○ Participate in a discussion forum
   ○ Download course materials or assignments  ○ Receive my grades
   ○ Take an online quiz or test  ○ Receive announcements from my course instructor

35. If you have a problem with Moodle, who are you likely to contact for help? (Check all that apply.)
   ○ Your course instructor  ○ Computer lab assistant  ○ A friend or fellow classmate  ○ No one

36. Have you received training on using Moodle?
   ○ Yes  ○ No  ○ Not sure

37. Would you like to receive training on using Moodle?
   ○ Yes  ○ No  ○ Not sure

Campus Data Network
38. How satisfied are you with the performance of the campus data network when accessing campus online resources from the computer labs?
   ○ Very Dissatisfied  ○ Dissatisfied  ○ Satisfied  ○ Very Satisfied  ○ Not Sure

39. How satisfied are you with the performance of the network when accessing internet resources from computer labs?
   ○ Very Dissatisfied  ○ Dissatisfied  ○ Satisfied  ○ Very Satisfied  ○ Not Sure

40. Which statement best describes how you will access online resources after the College implements a campus-wide wireless (Wi-Fi) data network? (Check only one.)
   ○ Will continue to use computer lab systems to access online resources.
   ○ Will use my personal system more and computer lab systems less to access online resources.
   ○ Not sure
41. If you have encountered problems using MyCOM, describe the problems you have experienced.

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

45. Other comments.