<table>
<thead>
<tr>
<th>Comment</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>No problems with using MyCOM.</td>
<td>25%</td>
</tr>
<tr>
<td>Great system for 1990's....and you're looking at 5 years into the future? There's 100's of large community colleges, check out what they have...don't duplicate the effort. As for registration and payment for classes - simply watch someone new to the system try to figure it out. Then take them to ANY internet site with a checkout cart - again, Mycom is ancient...compare to other CCs</td>
<td>10%</td>
</tr>
<tr>
<td>None</td>
<td>5%</td>
</tr>
<tr>
<td>Payment instructions could be much more clear.</td>
<td>5%</td>
</tr>
<tr>
<td>None.</td>
<td>5%</td>
</tr>
<tr>
<td>Once you get to a listing of your classes, it does not give any specific information of the class. It would be nice to check there to confirm class start times, etc. I found it necessary to go to the course catalog on the main site to look up class information, requiring opening up another web browsing window.</td>
<td>5%</td>
</tr>
<tr>
<td>Not very intuitive, hard to find things. Getting on a waiting list is hard.</td>
<td>5%</td>
</tr>
<tr>
<td>Website sometimes does not display properly.</td>
<td>5%</td>
</tr>
<tr>
<td>Too many to list...but will complain about never getting any responses from &quot;help&quot; desk when I've emailed them. Never.</td>
<td>5%</td>
</tr>
<tr>
<td>Very difficult to navigate. Portal is NOT user friendly or intuitive. Links aren't clearly described. Hard to find anything. Somethings are buried too deep within links that should be on a primary page. Just a very sloppily put together portal.</td>
<td>5%</td>
</tr>
<tr>
<td>MyCom has been cumbersome, but doable. It is Moodle that is a mess</td>
<td>5%</td>
</tr>
<tr>
<td>Not able to complete most processes I started because my funding comes from D.O.R.</td>
<td>5%</td>
</tr>
<tr>
<td>When I tried to register for a class, it was hard to tell if it was filled or not. It looked like the spots were taken but when I went to the first class there was available spaces. Obviously, some people had dropped it. It would be great to have an online ordered wait list so you could see how feasible the possibility of getting into the class was.</td>
<td>5%</td>
</tr>
<tr>
<td>The system did not allow me to enroll pass/no pass when registering online.</td>
<td>5%</td>
</tr>
<tr>
<td>At times, the &quot;student&quot; tab would not upload, and my account information would be inaccurate.</td>
<td>5%</td>
</tr>
<tr>
<td>the on line course registration system is an absolute nightmare. I'm relatively computer literate and manage quite well any on line registration system, except MyCom! It took me three hours trying to register for an art class last semester, and the system is completely counter intuitive and way too complicated. After entering my various codes (and it is unclear which ones should be entered!) I was never told that I had successfully registered until I signed off in disgust! When I finally managed to register, the payment system was another nightmare! Two of my credit cards were rejected for no apparent reason. They all were valid. The entire system needs to be scrapped and redesigned. Why should it be harder to register for a class than buy a book on amazon?</td>
<td>5%</td>
</tr>
<tr>
<td>poor internet access. slow to connect.</td>
<td>5%</td>
</tr>
</tbody>
</table>
41. If you have encountered problems using MyCOM, describe the problems you have experienced.

It's very difficult to pay for classes online and sometimes it won't let you.

41. If you have encountered problems using MyCOM, describe the problems you have experienced.

I have not had a problem with MyCOM itself when I use it, however I feel it has a very ugly and difficult interface with which to work. I'm used to it now, however the navigation has never felt intuitive.

41. If you have encountered problems using MyCOM, describe the problems you have experienced.

Previously the signup process was unclear. I first had trouble navigating the system. I would suggest using colors, possibly bright red to indicate important buttons, or options.

41. If you have encountered problems using MyCOM, describe the problems you have experienced.

I do not like that when I click on "My Courses" and I click on an instructor's email, that once I have written the email when the email window pops-up, that it does not go into my "Sent" folder in my email account. Sometimes I wonder if my instructor has received my email. If I actually go into my Mycom email window, I will see the email in my "Sent" folder, but NOT if I just click on my instructor's email through "My Courses."

41. If you have encountered problems using MyCOM, describe the problems you have experienced.

I couldn't pay for my classes using my credit from previously dropped classes - had to go in in person.

prerequisite enforcement makes it difficult to register for the next semester when registration for the next semester begins before the previous semester's grades have been posted, so you can't get into the class because it fills up too quickly and you end up waitlisted or not in at all.

41. If you have encountered problems using MyCOM, describe the problems you have experienced.

Nothing specific, but it is very odd and difficult to navigate.

41. If you have encountered problems using MyCOM, describe the problems you have experienced.

Enrolling in classes with prerequisite. I have an AA from COM, plus I have my bachelors degree--all of this is in my COM file. However, this semester I was refused taking a creative writing class because I am considered a freshman. I was an English major at Cal Berkeley.

41. If you have encountered problems using MyCOM, describe the problems you have experienced.

Yes my husbands email had my email on his account along with his. Not sure why. Problem was resolved through techn. help.

41. If you have encountered problems using MyCOM, describe the problems you have experienced.

Not easy to navigate, especially when searching for, adding or dropping classes.

On small screens (such as laptops) not all information can be viewed without scrolling up or down.

41. If you have encountered problems using MyCOM, describe the problems you have experienced.

The site is old outdated. It is hard to find things because the site design is counter intuitive.

41. If you have encountered problems using MyCOM, describe the problems you have experienced.

It is not visually attractive and disorganized distracting me away from using the website.

41. If you have encountered problems using MyCOM, describe the problems you have experienced.

MyCom generally works pretty well most of the time.

41. If you have encountered problems using MyCOM, describe the problems you have experienced.

I want to be able to view my Transcript in an alphabetical list rather then just by semester.

41. If you have encountered problems using MyCOM, describe the problems you have experienced.

I believe they paying for the fees should not be as confusing as it is when paying online. It should be automatic. And shottla not take such a long time. From now on I am going to have to py for my fees in person.

41. If you have encountered problems using MyCOM, describe the problems you have experienced.

It is difficult to access parts of my financial information. A lot of the documents require downloading onto my personal computer just to read. It would be nice to be able to read documents like financial aid dispersment dates. These are simple documents not large complex html content.

41. If you have encountered problems using MyCOM, describe the problems you have experienced.

Email sent to me cannot be read until I hit the reply button. Then it shows up and I hit cancel to not respond.

41. If you have encountered problems using MyCOM, describe the problems you have experienced.

Excessive clicking to get to any point in the system - not a very intuitive user friendly interface.
<table>
<thead>
<tr>
<th>41. If you have encountered problems using MyCOM, describe the problems you have experienced.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Interface SUCKS! Unintuitive NIGHTMARE!</td>
</tr>
<tr>
<td>none</td>
</tr>
<tr>
<td>Moodle/Mac compatibility problems</td>
</tr>
<tr>
<td>Email not getting to teachers for some reason or maybe teachers simply don't want to respond to students emails</td>
</tr>
<tr>
<td>n/a</td>
</tr>
<tr>
<td>it's difficult to search for classes...Though, the new system is better than the old one, I must say.</td>
</tr>
<tr>
<td>Sometimes when I receive email, from anyone, the email is blank after I open it, until I hit reply, then I can see what the person was emailing me about, very strange.</td>
</tr>
<tr>
<td>loading errors</td>
</tr>
<tr>
<td>slow, awkward and not intuitive</td>
</tr>
<tr>
<td>When I registered starting with CCC Apply, there was a hang up and my MyCOM Portal account was not created. It took quite a few emails and phone calls to get this resolved so that I could even register for my class.</td>
</tr>
<tr>
<td>I sometimes have problems when trying to sign up for classes</td>
</tr>
<tr>
<td>Moodle training would be great. There should definitely be an email alert EVERY TIME an instructor adds or changes information to course.</td>
</tr>
<tr>
<td>no problems.</td>
</tr>
<tr>
<td>When I tried to sign up for classes, I found that it was very difficult and confusing to use. There was not much explanation of things, and it took a long time to figure out how to navigate through things. I liked the Phone - in way of registering for classes.</td>
</tr>
<tr>
<td>One of the problems I encountered while registering for a class - it was a music class - was that I was unable to write the course number in - it kept saying something like &quot;unavailable&quot;. I finally had to sign up in person on campus, and found that the reason I couldn't sign up online was that some music classes were requiring people to go through an audition process before signing up - but there was no explanation of that online, and I'm sure many students just became discouraged and didn't sign up because of that.</td>
</tr>
<tr>
<td>Another problem occurred when I tried to sign up for a Community Ed class. I had started signing up for a Tuesday night class, and after reviewing my calendar, I realized that the Wednesday night class was a better option. When I tried to change it, I was unable to do so. I even tried logging out &amp; back in - nothing I tried would change the status. Again I had to wait in line on campus to fix the problem. There has to be a better way!</td>
</tr>
<tr>
<td>cannot connect to network</td>
</tr>
<tr>
<td>Not comfortable using the system. Need training.</td>
</tr>
<tr>
<td>Locating Midterm and Final grades have been confusing in the past.</td>
</tr>
</tbody>
</table>
41. If you have encountered problems using MyCOM, describe the problems you have experienced.

I haven't encountered any

Problems with payment process. Also class and fees appear that I did not register for.

Cannot find an address book in the email section, so I do not know how to send emails to a specific department or staff person or teacher.

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

None

Not applicable,

I've never used them.

Nothing specific

Need to have labs at IVC open and staffed. Saturdays would be nice too.

You need to stop access to Facebook!! I counted 3 students out of 5 who were taking up space on a computer station doing their Facebook!! Additionally, one student printed reams of whatever Facebook pages she was reading on the terminal. I'm against my tuition/tax dollars being used for stupid Facebook access and printing of same. Waste of my tax dollars/tuition and waste of paper.

I've never used it.

Time availability, updated softwares and computers.

not exactly about the facilities though, I would like the computer lab to open on weekends.

Haven't used it. I would appreciate having a printer in the Student Union. It seems unusual that there is not one either upstairs or downstairs. We meet as a group there to work on projects and it is a hassle to have to go somewhere else to print.

Update software to the latest version. Most important.
More knowledgeable assistants to help with programs.
Better labs with up to date programs on the Kentfield campus.
42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

| The library computers need Microsoft Word, period. At the very minimum, it is best for re-formatting soon-to-be online printouts for maximum effectiveness and efficiency. |

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

| The online registration system is completely inadequate and needs to be redesigned and simplified! Think Amazon! The live registration people in the office should be more helpful. When I tried to register in person, I was told to use My Portal.com, which was completely infuriating since the online registration system is buggy, poorly designed, and hopeless. I believe the online registration system needs to be redesigned, but since I doubt you will do this, there should be a dedicated telephone number, staffed at all times, that allows people to register by phone. It's the least you can do. |

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

| I dislike that students are limited to 5 pages of printing in the science center computer lab. If I need the 6th page for an essay I get yelled at. I rarely go in there because of this, and the $8 fee I pay for ASCOM every semester should cover as many pages as I need (which is about 50-60 pages a semester.) |

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

| Wireless Internet that isn't so slow and reached the PE building. |

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

| Upgrade from using Internet Explorer (IE) as a primary web browser. It's 2012, we should be using at least Firefox and ideally Chrome. Also, the printers in the labs and the process of obtaining a printing card is just horrendous - I would love to see a change in the printing system at COM (maybe link up with student IDs and library cards?). |

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

| (1) More computers. I have never been able to find a computer available in LC 110 during hours I have available for working. |

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

| (2) More hours. Having more of the labs open later in the evenings would help. I love the lab in LC 035, but they want us to work only on BUS or CIS classwork in that lab. (This makes it very frustrating that I can NEVER find an available computer in LC 110.) |

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

| (3) ******AIR****** The AC machine in LC 035 is the stuff of 1970's TV sitcoms. It cools air for less than 1 minute. Then it stops cooling and sounds an alarm until someone walks over and pushes a button to make it stop shrieking. Then we must wait 5-10-15 minutes before it can be started up again... for 1 minute, until the alarm sounds... and so on. This is an internal room. No external building-walls. There is no hope of air circulation without the AC machine working properly, which is has not done even, in the 1-1/2 years I have been back at COM. Most afternoons/evenings, the air is hot and suffocating, and it is a struggle to remain awake, even though I find my CIS classwork *fun*. |

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

| I think access to internet connection, and printer are helpful resources. I recommend making it easy to connect wirelessly with a laptop, and to make it easy to print and scan in library/labs. I especially recommend providing a scanner in the library!! |

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

| Additional computers and printers would be beneficial, as the computers are often all taken. The price of printing to me seems fairly high as well. |
42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

The computers in the library are old and outdated. The internet is really slow. I think the computers in the library need to be replaced and updated.

Performance of computers. Slow and crash very often

Please clean the labs more often. The is the main reason I do not use the labs. They gross me out, to put it crudely. I have noticed so much dirt and gross things accumulating on the computers, keyboards, and the tables.

We should be able to print out entire assignments in the science center computer lab. What is the point of working on a project there and then not being able to print it out to hand it in. Also, computer labs should be open longer! In addition, we should be able to talk in the computer lab because often people want to be able to help a classmate with a program or project and if you can't talk you can't help someone or receive help when needed (especially in the science center computer lab). Most of the time for the things people are working on, people need assistance more than absolute quite.

Campus-wide WiFi

Better lab hours, and staff trained/able to train students on software and Moodle.

Integration of film classes either into the multimedia department, or the offering of film classes using the multimedia facility--computers and software. I attempted a class in animation using Flash in the Multimedia department, but dropped. The focus of the multimedia department seems to be games and web sites to the exclusion of individual artist endeavors/projects that the film department encourages.

FREE PRINTING!!! COM's pay-to-print is a total scam set up with the printing company!! As students, we SHOULDN'T have to PAY-TO-PRINT!! The contract set up with them is bogus, and all the faculty and students know it!!

More computers and more hours open.

More access... i.e. longer hours open, including weekends
All terminals have up to date software... i.e. microsoft word
More Apple Hardware...

Free Wifi.

I think they're fine but I don't really use them all too often. Just to print out things sometimes.
42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

Many students use the computers in the labs to check facebook, surf the Web, and pursue other leisure activities. Often there won't be a computer available for me when I need to use it for school purposes, while students are using the computers for fun/non-school activities. Not sure of a solution, but please be aware of this. Also, the computer lab in the science center is not open in the evenings for students that take night classes. This is not very convenient.

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

The machines are not consistent with software loaded, security levels, and capabilities.

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

On-line storage through Moodle or MyCom that we can access from school or personal computers.

Access to, at least, Adobe Photoshop, Illustrator, InDesign, and “Print to Adobe PDF” (Print to PDF) from all campus computers.

Ability to plug personal computers into the network and print.

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

In the kentfield campus there is only 3-4 computers with word access and that should apply to all computers on campus. There is times where a computer is not available at the media center making it very difficult to compose a word document or work on one on campus if you do not have a personal laptop or tablet.

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

Speed of the computers is the number one complaint I hear from students at both campuses. Combined with the slow internet access in some labs. Diminishes the experience and make me want to not work in the slow lab. At the IVC Campus there are public labs that are never open like the one next to the internet cafe. At the IVC Campus getting WiFi coverage over the whole campus would really be a benefit. Not being able to access the web during some classes hinders instructors and student. I have personally experienced both at IVC.

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

The most important improvement is to have the labs open at 8 a.m. Improvement needs to be made in the speed of the internet connection in the library. Dogs should not be allowed when they have not been proven to be service dogs. The fine for lying about it is six months and $1,000.

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

1. keep programs like flash, adobe and web browsers constantly updated. (MOST IMPORTANT)
2. better headphones
3. install artisteer design program

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

I use the Writing Lab in LC 120 and I think it needs to be bigger with newer computers. Newer computers and software would be the most important improvement.

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

Wider availability of specialized software from lab to lab and newer equipment for the labs which have a need for better equipment (ex The science lab for the use of the COMPUTER SCIENCE Dept.)

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

Need internet service every day and stop turning it off in the middle of the day...try doing it at night when people are barely there doing work.
42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

The computers are too slow/old

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

Computers are really slow and freeze often which is extremely annoying. Printing is also annoying because if it gets jammed you have to go somewhere else to print and it takes a lot of time. Paying for printing is just inconvenient

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

n/a

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

Updated Operating system on computers in lab. (Windows7)

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

The College of Marin is far behind other Community Colleges with regard to wireless wifi. Unless you are in the computer lab in the math/science building there is NO wifi at all. I know you are building a new math/science center. I assume it will have wifi.

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

The woman who run the media lab is very mean and not helpful. Most everyone there acts totally put out when asked for assistance.

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

open earlier and close later

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

Better computers and facility modernization. Outdated

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

More computers and longer hours at Kentfield and IVC

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

1) Kill Moodle. It's horrible. 2) Get all teachers to grade and post grades the same way 3) Pray that 1 and 2 get occur.

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

not have to pay so much to print things in the lab

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

I think it is critical to have the latest software so that the students use what the industry is using.

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

1) More computers  
2) more lab assistants  
3) Have each computer shielded, more privacy  
The most important though should be the assistants because they can help

42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

People there to help, more up to date software
42. What are three improvements that you think are needed in the College's computer lab facilities? Which improvement do you think is the most important?

- It would be great if you taught Revit, (a CAD program) Please get a qualified teacher and install the software on the computers in the Fine Arts Building. It would be a tremendous boon to architecture students.

- More computers, better configured furniture/workspaces in the rooms, additional support staff for help.

- Better hours (for example the Science Compute Lab opens too late for me--11:00 a.m.)
  2. Advertisement of Labs locations and hours. I'm thinking that most students don't know about the great computer lab in the Science Building.
  3. More friendly, open to help and assist people in the Labs.

- The latest software would be great. I speak about Adobe Photoshop, After Effects, and Premiere. Also Final Cut Pro. It is tough to work on assignments when College of Marin has older program versions in Multimedia.

- Scanners would be nice, as well as Microsoft Visual Studio should be on all of the student computers, and other internet browsers besides Internet Explorer.

- Places for groups and partners to share a computer for class projects.

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

- Able to watch current videos and material via web in class.

- It is very helpful to have the accessibility to lecture slideshows as well as for instructors to be able to access supporting relevant online resources 'in the moment'.

- Just being able to review notes, slides, or podcasts.

- My astronomy professor uses the video screen to display his powerpoints in SCI101. It works well and he uses it well, so I feel like it helps me learn.

- In the computer classes it is important that the instructor utilize the digital projector for presentation of information and examples, although PLEASE calibrate the projectors to broadcast proper color.
43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

### Powerpoint presentations, slideshows.

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

Instructor goes on-line to log-in to additional classroom material that provides animated or 3-D examples of subject matter.

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

a few films; The instructors however need to be trained in how technology can be used to enhance a class. Not to just show material but to expand on it and utilize different learning styles.

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

Power point notes available on my com makes it easy to follow lecture and add any relevant information to my prepared notes.

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

John Jacob did a presentation of Phase curves today that was pretty cool. I like that the instructor has the option.

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

The use of a computer is essential for demo social media, www and everything else.

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

Our teacher has done power point presentations and movies.

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

Demos of how to use the software.

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

Supplemental documentaries have given a real-life angle to the course material.

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

not applicable

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

Through powerpoints and accessing websites and videos online.

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

I love when teachers use power points through the projectors. It's very helpful and easier to see

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

Sometimes my instructors have used powerpoints as well as shown media (films, youtube videos, etc.) during class and I find this to be a great addition to class lectures. I also like being able to send in my work to my instructors via email, it's very convenient.

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

Using one computer with a projector to "demonstrate" (rather than describe-) the lesson is immensely useful. Saves hours of explanations and watching/correcting each student individually in the lab later.

Videos controlled by computer are far more versatile than reel-to-reel movie projectors.

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

Prof. Gaiez used power-point effectively in a speech class in the Harlin Center.

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

Powerpoints help drive the point home.
### Student Technology Survey Comment Report

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

My instructors have used technology to have the class listen to audio and watch videos that were invaluable for teaching and reinforcing core concepts. My English Instructor has used classroom projectors to display a Microsoft Word document to tech grammar and sentence flow, which is extremely helpful because he can quickly edit on-the-fly.

<table>
<thead>
<tr>
<th>43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Youtube videos are helpful and powerpoint presentations as well.</td>
</tr>
<tr>
<td>43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.</td>
</tr>
<tr>
<td>Some teachers include short videos and figures from the book. I find this very helpful, but demonstrations in the class without a video or projector are just as helpful. I like when teachers use the chalk board more than powerpoint.</td>
</tr>
<tr>
<td>43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.</td>
</tr>
<tr>
<td>It is more convenient for the professors and things such as power point presentations go faster than if they had to write everything on the board for us (if they do that).</td>
</tr>
<tr>
<td>43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.</td>
</tr>
<tr>
<td>Retrieving assignments and study materials from Mycom</td>
</tr>
<tr>
<td>Communicating with the instructor</td>
</tr>
<tr>
<td>Ability to print out Powerpoint presentations prior to class</td>
</tr>
<tr>
<td>43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.</td>
</tr>
<tr>
<td>powerpoints, visual aids (especially diagrams in anatomy) and ability to watch dvds are vital to most of the classes I've taken.</td>
</tr>
<tr>
<td>43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.</td>
</tr>
<tr>
<td>I can easily access my assignments and refer to past assignments.</td>
</tr>
<tr>
<td>43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.</td>
</tr>
<tr>
<td>Not helpful.</td>
</tr>
<tr>
<td>43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.</td>
</tr>
<tr>
<td>PowerPoint lectures really help.</td>
</tr>
<tr>
<td>43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.</td>
</tr>
<tr>
<td>Through informative Lectures along with power point presentations that reflect directly to assignments and tutorials. Making the learning process a very effective and constructive experiance for anyone.</td>
</tr>
<tr>
<td>43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.</td>
</tr>
<tr>
<td>Powerpoint presentations help a lot.</td>
</tr>
<tr>
<td>43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.</td>
</tr>
<tr>
<td>Jessica Park my anthropology teacher uses her iPad and makes it very easy to follow her notes and does a great job organizing her notes and staying on topic.</td>
</tr>
<tr>
<td>43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.</td>
</tr>
<tr>
<td>Ron Gaiz uses current tech to great effect in his classroom.</td>
</tr>
<tr>
<td>43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.</td>
</tr>
<tr>
<td>The English class I currently take uses moodle. I am very satisfied with the website and I have become very familiar with the uploading of assignments and classwork. My professor made it very clear and is ope. To any issues/questions regarding moodle.</td>
</tr>
<tr>
<td>43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.</td>
</tr>
<tr>
<td>Physiology labs using computers for analysis of data.</td>
</tr>
<tr>
<td>43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.</td>
</tr>
<tr>
<td>Instructor use of the projector is very helpful in certain courses, like business and economics. Also, it is a major aid in technology courses (programing and Web development). Other courses, like maths, are not very dependent on projection or tech use in the classroom (my opinion).</td>
</tr>
<tr>
<td>43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.</td>
</tr>
<tr>
<td>When teachers use the projection systems especially the newer quiet one to show interactive information or slides. The visual information that also can at times be gone back to by students is a great resource and asset.</td>
</tr>
</tbody>
</table>
In the BOC lab it is helpful to be able to see what they are doing on the screen on the desk. But in other classrooms I am too visually impaired to see it. Disabled Students refused to place the device I can use to see it in my classroom and when they did in Summer 2010 they did not teach the instructor how to use it.

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

In the BOC lab it is helpful to be able to see what they are doing on the screen on the desk. But in other classrooms I am too visually impaired to see it. Disabled Students refused to place the device I can use to see it in my classroom and when they did in Summer 2010 they did not teach the instructor how to use it.

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

The presentations are helpful for me to retain the knowledge.

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

I learned how to access moodle and drop box

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

Immediate correspondence via email

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

To exemplify something further or show us a video clip...I HATE powerpoint lectures though, the most useless way to teach ever.

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

The presentations are helpful for me to retain the knowledge.

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

I'm taking science classes, so it's helpful to see a diagram of the object we're talking about.

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

They use old computer/projectors. Technology in the classroom is outdated

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

Lecture- projection

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

To exemplify something further or show us a video clip...I HATE powerpoint lectures though, the most useless way to teach ever.

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

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I'm taking science classes, so it's helpful to see a diagram of the object we're talking about.

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43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

I learned how to access moodle and drop box

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

Immediate correspondence via email

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

Video and audio files and classroom forums are extremely helpful.

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

Keynotes are often more interesting to look at than a chalk board

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

It's prettier and gives me something interesting to look at

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

power point presentations

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

project images on screen

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

slide shows, videos

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

n/a

43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

Using PP slides for the lecture presentation, & then having a pdf file available of the lecture was very helpful.
### 43. Describe the ways in which your instructors' uses of technology in their class presentations have been helpful to you.

- I love power points and some even it make the power points available to students.

- Visual aids help understand and help me have a better picture of the theme being discussed.

- Gene Clemens or Clement or Clements, was a great CAD teacher, and he also taught some great online classes, I sorely miss him, but he did not teach Revit so now that he is gone it could be good time to switch from Vectorworks to Revit, which is the industry standard.

- I feel that more technical savvy professors are utilizing tools that are more updated, which are often very helpful. The unfortunate thing is that most of the equipment they use is outdated and dangerous.

- The projector is used weekly. Thats great.

- I am currently enrolled in Molly Steinmetz art 193 class and it is absolutely unacceptable that she has experienced technological difficulties almost every day in this class to the point that I am wondering why am I sitting in this class for 3 hours twice a week to learn nothing? I do not know if it is the teacher's fault or the tech folks fault but it has made the class pretty worthless.

### 44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

- Moodle seems easy to navigate and easy to keep track of progress in class. I don't have any difficulty with Moodle, but it seems less tech savvy students do. It would be helpful to have a course for those first using Moodle.

- The 24/7 access to all course and relevant supplemental resources is invaluable. Instructor interaction is regular and ongoing, and the times at which a student can contact an instructor and receive a reply is not restricted to 'real world' physical office hours.
44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

I hate Moodle. It is extremely difficult to navigate. I have to guess which class I want to access cause all it shows are numbers. It almost never goes to the current date. The layout is horrible. Just overall it is a horrible website and makes me dread taking my online class. BlackBoard was much more user friendly.

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

No experience with this.

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

Don't know what this is.

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

I don't use it.

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

I don't find anything particularly difficult. I enjoy submitting assignments and getting prompts through Moodle; it cuts down on paper and the stress of printing!

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

Being able to check grades/get regular updates from class instructor.

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

N/A

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

I took an online class with Dr. van Elke (sp?), psych throughout the lifespan, and she had no idea how to use it. We were constantly having problems and she was loosing documents and test scores... furthermore it was only a three unit course yet required more time than my 5 unit microbio course. The instructors need to be taught how to make this work!!!!!!

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

What is Moodle?

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

Becky Reetz used Moodle to present the on line course for tutoring. It increased my knowledge and was infinite in its depth because it included web based resources.

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

na

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

I liked to interact with other students in discussion board a lot.

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

I don't know what Moodle is.

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

I like that course lectures (PowerPoint) are posted on there as well as the course syllabi. I can print them up at my convenience and on my own terms. I wish Moodle had a Master schedule or calendar page though to show all due dates, exam dates and other important updates so they all could be in one spot. Having 5 or more of my classes on Moodle makes the schedules overwhelming and very confusing.

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

I DON'T LIKE TO USE MOODLE BECAUSE EVERY TIME I WANT TO GO TO MOODLE, NEED TO LOGIN INTO THE MYCOM FIRST, AND THEN GO TO MOODLE, SO IT TAKES A LOT STEP.

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

They don't use it.

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

I truely do not have any idea how to use Moodle, and if I were required to use it in a course, I would need instruction on how to use this software first.

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

n/a
<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>easy to get the course material through moodle. i also like that everyone gets the same message at the same time. i wish though that it was clear which class the teacher was emailing about. they email from their course and it doesn't say which course it is from, just the teachers name. this is problematic when you are taking two courses with the same teacher.</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>i am currently registered for a class that is run solely through moodle and i am unable to access it at all. i haven't been able to do any work through the moodle for this class.</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>not using it.</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>?? what is moodle??</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>i have no clue what moodle is.</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>i'm not that clear as to the difference between mycom and moodle. i use mycom for everything currently. last semester i used moodle for an online english course. it was challenging at first to navigate but i eventually figured it out and finished the course. since i am no taking any online courses this semester i am only using the mycom to access my grades, email instructors, get assignments, etc.</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>moodle is functional, but more annoying than it should be. the user interface isn't the best -- the small, hard-to-click links are a pain. the overall site design is poor; i have to click through several links to navigate to where i need to go. i don't like being autosubscribed to forums that flood my inbox. that should be off by default. my instructors' announcement posts should be in reverse chronological order, so i don't have to scroll all the way down to see the latest announcements. finally, i do most of my internet browsing on a smartphone, so a mobile version of moodle would be nice.</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>i like that i can access my grades. my instructor can send a general email to the class.</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>n/a</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>haven't used it yet</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>i don't even know what moodle is.</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>i like that our grades are available...however, moodle is very difficult when participating in a class forum.</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>nothing in particular--just another internet tool.</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>n/a</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>just like the mycom portal moodle is outdated and counter intuitive. it is difficult to find things and hard to navigate. the layout doesn't make sense. content that is provided in the portal is not displayed well because of the way the site is designed.</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>don't use moodle</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>i have had a difficult time with moodle in each of the two on-line courses i have taken @ com. the security settings on my home machine and network limit what i can do on moodle from home, and i often have to complete assignments using a computer lab on campus.</td>
</tr>
<tr>
<td>Question</td>
<td>Response</td>
</tr>
<tr>
<td>-------------------------------------------------------------------------</td>
<td>----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>They don't use Moodle fully.</td>
</tr>
<tr>
<td></td>
<td>But then, there of 80% to 90% overlap of Moodle and MyCOM.</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>Some older teachers refuse to use Moodle, which sucks. They just don't know how to use it and don't want to learn how to use it.</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>I really dislike Moodle. I find it very difficult to use and navigate.</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>I don't like Moodle. We did not get step-by-step instructions on how to submit an assignment. Also, to view the teacher's corrections we have to go to the Submit An Assignment section rather than to the grades section. It doesn't make sense to do that if we are not resubmitting it.</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>The upload caps are a BIG problem, when trying to send assignment to my instructor - webdesign and anything with images will not upload easily or most time not at all...... VERY FRUSTRATING</td>
</tr>
<tr>
<td></td>
<td>Not being able to set personal limits on how long the system waits before it auto-times out the user.</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>I really appreciate how quickly I can get feedback and answers to my questions with Moodle. In classes without Moodle, I have to wait until the next class for feedback and email instructors with questions, even if I need answers to my questions to complete homework assignments.</td>
</tr>
<tr>
<td></td>
<td>I don't find any of Moodle's features difficult to use.</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>Moodle kind of stupid and a lot of work..... mycom is so much more simple</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>Most difficult is keeping track of all the myriad assignments.</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>Posting handouts and info.</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>Have not use Moodle yet</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>It is what it is. All OK.</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>I don't like that when doing an assignment on Moodle I can not save my work and come back later and finish it. I copy the assignment into Word do it there and then email the assignment to the teacher. Moodle does not allow you to attach other document to it. Or maybe you can do all this and I just don't know how.</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>I like that we can access our class information</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>Moodle is confusing but I really don't have a choice</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>I'd like the title of the course in the left hand column instead of MMST112 or Art 211. I have no idea what art class i am taking, other than lie drawing color study or what ever the title of the class is.</td>
</tr>
<tr>
<td>44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?</td>
<td>Each teacher uses it differently.</td>
</tr>
</tbody>
</table>
44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

**easy to understand, can post things, take quizzes, see whats due and whats coming up**

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

n/a

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

I wish they would use it more

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

I like that you can participate in forums and can check at any time of day your assignments. The most difficult about using moodle are the tests. If the teacher doesn't input them well it's easy to get the wrong answer.

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

I wish they would use it more.

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

I am so lost on Moodle, only one teacher explained how to use it.

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

It was very confusing and there were many technical problems. I dropped the course.

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

as mentioned above: Moodle: grades, announcements. NOT HELPFUL are extremely long, sloppy power points and syllabi. Frankly, most of them haven't been updated or cleaned up in years. They are an embarrassment for college level class resource material.

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

I haven't had the opportunity to use Moodle, but I hope to do so this summer and fall.

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

Moodle was a little difficult to navigate at first because I had never had any previous training for the program before.

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

lack of names of courses, only numbers. I generally prefer the mycom portal since everything is in one place and once in moodle, I cannot use the 'back' button to return to the other tabs.

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

Do not know about this system.

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

I do not know what Moodle is!

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

N/a

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

Haven't used it here.

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

N/A

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

I was unable to check on just my comments to see if I had been answered by anyone. I had to go through every comment of every person if I wanted to check for responses to my comments.

44. What do you like most about how your course instructors are using Moodle? What do you find most difficult about using Moodle?

I have not used Moodle.
45. Other comments.
Because a class is offered online, does not mean that it has been relevantly retrofitted from traditional classroom presentation to the online environment. Some instructors seem to need to become more familiar not only with the technology itself, but with the idiosyncrasies of presenting information online and amend their class materials and resources accordingly. I strongly encourage College of Marin to extend the Distance education course offerings. Moodle is an exceptionally well organized and user friendly interface.

45. Other comments.
1. The aspect of trying to merge multiple levels of classes into one class for the computer course is a complete waste of time for students, particularly first level students. I dropped a class this last Fall and am not interested in taking another course like this. My wife tried to stay with her class that was similar and it was the most frustrating class that she has ever taken. I doubt she will ever take another class at COM.

2. You are alienating your students with the embarrassing way that you communicate through emails. Every email that I receive from COM looks like junk email that you get from Nigeria!! The subject line "Personal Message" does not identify who it is from. The blank text in the emails without any logos, links or real information is a complete waste of time of bandwidth. One of the first emails that I received last Fall talked about getting parking passes, but there was nothing in the email that helped getting you to the information for parking passes. No links, no COM website buttons, nothing!! One has to open up a web browser, then locate the COM web site, then hopefully find the information there, which is not easy!! Please ask some of your first year students to help you with this!!

45. Other comments.
Due to the online class on Moodle and the muddle Dr van Elke (sp?) made of it, I will never take another online class with COM again!

45. Other comments.
Need campus wide Wi-fi.

45. Other comments.
would be great if online classes were more tablet friendly! many of the software/resources used are not accessible on the ipad.

45. Other comments.
THE ESL LABS SHOULD OPEN MORE HOURLY IN THE AFTERNOON

45. Other comments.
The Communications Dept. and Multimedia Studies should be one department when it comes to animation, film and video making. Right now the two departments are on separate campuses and there is no communication between the two. Video equipment that belongs to MMST is located on the Kentfield campus and students have no access to it. The video editing labs on the Kentfield campus are the size of a shoe box with computers and editing programs so archaic students can barely use them. There is a lot of good work being produced in video and animation in MMST and these students are not invited to participate in or aware of events like the COM Film Festival which is organized by the Communications Dept. This field is too important to ignore in today's world of technology. The job market is huge yet there are a limited number of classes for students who want more advanced levels of training.

45. Other comments.
please change your registration
45. Other comments.
The computer labs I use are:
(1) LC 035
(2) SC 143/144

I love the feel & atmosphere of the computer lab at LC 035. Given my, but they only allow students to work on BUS or CIS classes. If I had a lab like that one to work in for all my classes, I would be using it every single day. Instead, I can only do my CIS work there.

I would *like* to use the computer lab at LC 110, but I have never successfully found a computer available at a time I had available for me to work.

I have not noticed any links to the campus data network on computer desktops (no icons/shortcuts) except for the library. The library computers, though, I only use to look for books in the library catalog. (For many years, I've been accustomed to library computers *only* being able to look up materials in the library's catalog.)

The idea of a campus-wide Wi-Fi network sounds shiny, but it will be of no use to me personally. I can not afford any device that could take advantage of it. If a friend had not given me his old computer for my use at home, I would not have any computer at all, and would have to rely solely upon the school's computers. As it is, I have a computer, but no printer, so I have to do all my printing at school.

I would love to use a smart phone and/or tablet for my reading and schoolwork. However, I do not anticipate being able to *afford* any such devices.

45. Other comments.
Thanks for investigating!

I really recommend having a scanner and computer connected to internet so people who dont have much $ can do research in the library reference sections, and then scan and email documents and notes to themselves. Same recommendation for a borrowable mic in the library so you could sign up for a conference room wired with mic and record the conversation or create a multimedia/ sound study-guide or use it for a project. Good luck, I know people are tight on time and money, I appreciate your effort!

45. Other comments.
A faster WiFi connection capable of handling more users would be beneficial, as many people connect around mid day, making the connection almost unusable.

45. Other comments.
The MyCOM portal suffers from many of the same annoyances I describe about Moodle. Also, the online fee paying structure is frustrating and confusing -- not something you want when you're about to drop a few hundred dollars.

45. Other comments.
Wifi for the whole campus and more electric plugs available in library,labs etc to plug in laptop chargers

45. Other comments.
Paying my tuition with eCashier has proven to be problematic. When I have paid for a class, and decide to add another class, I have to pay for all classes again, or pay the costly fee for not paying in full. In addition, the process of getting reimbursed for the overpayment is complicated and time consuming since, as eCashier has informed me, I must go to campus admin for reimbursement.

45. Other comments.
FREE PRINTING!! WIFI access in ALL BUILDINGS; not just the LC!! FREE PRINTING!!!

45. Other comments.
n/a

45. Other comments.
My biggest issue is the lack of wi-fi service in many of the buildings at COM, but specifically in the Nursing Skills lab, or really anywhere in the Health Sciences building. The lack of service is VERY frustrating, and I find it to be unacceptable. Internet access should be 100% available at any location on campus. PLEASE IMPROVE THIS SERVICE!!
I would LOVE to see Wi-Fi at the IVC campus. It would make it much easier for me to access online resources. I would also like to have some way to print from my laptop to some printer on the Wi-Fi network (maybe in the library or a computer lab). That way I don't need to use email, Dropbox, etc, and find an open lab computer just to print one page.

I don't see anything on MyCOM that can't be done on Moodle. Use Google's GMail for the School's email...

I hope that the new IT investment can keep both of the COM campuses current with hardware. Issues like no scanner available to students at the IVC campus. There are awesome new labs but not available to students general need and use.

There is a student who uses the LC 35 computer lab who sprays a supposedly environmentally friendly disinfectant on the computer and it makes me ill with diarrhea to breathe it and I have asthma as well. No scents in the lab means exactly that. We need to keep the mentally ill students out of the College of Marin so they don't ruin it for the rest of us.

The College needs to make Technology a budget priority.

Please make wifi Internet accessible at IVC pool. I and many friends take classes there and have no Internet. Would like to work on laptop out there.

I would like to see more projectors & whiteboards used and less chalk boards. I frequently have problems with chalk dust.

Moodle is terrible when it comes to online quizzes. It does not tell you which problem you got incorrect, so you have no way of finding out where you need improvement.

Some of the staff members at the library and student center are not very helpful! They are rude when you ask a question! And if it's a technical problem they get upset at the student like if it's the students fault their computers are so shitty that they don't work. I feel like staff members at these two places feel like they get paid to little to actually help the students when they need it!

The school's WIFI does not reach all of the building and I am often unable to connect even on the main Kentfield campus and forget trying to connect at the science building. If the accessibility is so spotty then I will have to use the computer labs more but I am trying to leave them open for students that don't have their own laptop or computer.

Kentfield and IVC have poor wi-fi coverage. Often find myself getting internet off neighbors that live near the school. I'm lucky if I pick up school connection.

your questionnaire would shave better participation if it were 1/2 to 1/3 as long.

the WIFI isn't great, its really hard to get working.

Please help the professors with more updated equipment!
### 45. Other comments.

**None**

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<td>The WiFi is horrible, and each building needs to be on it's own dedicated network/server. Get a team of professionals to come in and redo the entire network at the school and get it up to date. Plus, give teachers/staff unrestricted use of computers.</td>
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<td>I am currently enrolled in Molly Steinmetz art 193 class and it is absolutely unacceptable that she has experienced technological difficulties almost every day in this class to the point that I am wondering why am I sitting in this class for 3 hours twice a week to learn nothing? I do not know if it is the teacher's fault or the tech folks fault but it has made the class pretty worthless.</td>
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<td>What College of Marin lacks most is a place for a class groups or even pairs of students to share one computer for a project. I was originally under the impression that that was allowed in the media center, but was then rudely interrupted by one of the ladies (not a student) who runs it, telling us that the lab was for silent individual work. She then went back to her little area with the other woman who runs it and proceeded to gossip rather loudly. Why do two women need to be paid to be there at the same time, considering that it is a rather small lab? It seems like a waste of the COM's budget...</td>
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