1. Which statement best describes what computer you use to complete basic assignments such as a writing a paper? (Check only one.)

- I have my own computer and it is the primary source for these tasks: 140 (90%)
- I have access to a shared family computer: 12 (8%)
- I do not have access to a computer at home: 4 (3%)

Total Responses: 156

2. Which statement best describes where you print your basic class assignments such as a writing assignments? (Check only one.)

- I have a printer at home, and whenever possible I use it: 120 (77%)
- I use a printer on campus to print my assignments: 35 (23%)

Total Responses: 155

3. Which statement best describes your comfortable level with technology? (Check only one.)

- Very comfortable using technology and rarely seek additional training: 111 (72%)
- Comfortable using technology, but often seek additional training: 39 (25%)
- Not comfortable using technology and almost always seek additional training: 5 (3%)

Total Responses: 155

4. Do you use a smart phone?

- Yes: 103 (66%)
- No: 53 (34%)

Total Responses: 156

Mean: 1.34  Standard Deviation: 0.48
5. Do you use a tablet (e.g., iPad, Nook, Kindle)?

<table>
<thead>
<tr>
<th></th>
<th>1. Yes</th>
<th>2. No</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>50</td>
<td>104</td>
</tr>
<tr>
<td>%</td>
<td>32%</td>
<td>68%</td>
</tr>
<tr>
<td>Total Responses:</td>
<td>154</td>
<td></td>
</tr>
<tr>
<td>Mean:</td>
<td>1.68</td>
<td></td>
</tr>
<tr>
<td>Standard Deviation:</td>
<td>0.47</td>
<td></td>
</tr>
</tbody>
</table>

6. Are there times when you would prefer to use your own computer to complete a course assignment, but the software is only available in a computer lab?

<table>
<thead>
<tr>
<th></th>
<th>1. Yes</th>
<th>2. No</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>82</td>
<td>72</td>
</tr>
<tr>
<td>%</td>
<td>53%</td>
<td>47%</td>
</tr>
<tr>
<td>Total Responses:</td>
<td>154</td>
<td></td>
</tr>
<tr>
<td>Mean:</td>
<td>1.47</td>
<td></td>
</tr>
<tr>
<td>Standard Deviation:</td>
<td>0.50</td>
<td></td>
</tr>
</tbody>
</table>

7. Do you know that you can use MyCOM to send email to your course instructors?

<table>
<thead>
<tr>
<th></th>
<th>1. Yes</th>
<th>2. No</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>143</td>
<td>12</td>
</tr>
<tr>
<td>%</td>
<td>92%</td>
<td>8%</td>
</tr>
<tr>
<td>Total Responses:</td>
<td>155</td>
<td></td>
</tr>
<tr>
<td>Mean:</td>
<td>1.08</td>
<td></td>
</tr>
<tr>
<td>Standard Deviation:</td>
<td>0.27</td>
<td></td>
</tr>
</tbody>
</table>

8. Have you used MyCOM to send email to your course instructors?

<table>
<thead>
<tr>
<th></th>
<th>1. Yes</th>
<th>2. No</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>108</td>
<td>36</td>
</tr>
<tr>
<td>%</td>
<td>75%</td>
<td>25%</td>
</tr>
<tr>
<td>Total Responses:</td>
<td>144</td>
<td></td>
</tr>
<tr>
<td>Mean:</td>
<td>1.25</td>
<td></td>
</tr>
<tr>
<td>Standard Deviation:</td>
<td>0.43</td>
<td></td>
</tr>
</tbody>
</table>
9. Indicate your level of satisfaction with MyCOM email.

1. Very Dissatisfied 11 (8%)
2. Dissatisfied 29 (22%)
3. Satisfied 57 (44%)
4. Very Satisfied 23 (18%)
5. Not Sure 10 (8%)

Total Responses: 130
Mean: 2.77  Standard Deviation: 0.87

10. Do you know that you can forward your MyCOM email to your personal email address?

1. Yes 126 (94%)
2. No 8 (6%)

Total Responses: 134
Mean: 1.06  Standard Deviation: 0.24

11. Have you used MyCOM to register for classes?

1. Yes 151 (98%)
2. No 3 (2%)

Total Responses: 154
Mean: 1.02  Standard Deviation: 0.14

12. Indicate your level of satisfaction with the online registration process.

1. Very Dissatisfied 8 (5%)
2. Dissatisfied 25 (16%)
3. Satisfied 75 (49%)
4. Very Satisfied 41 (27%)
5. Not Sure 3 (2%)

Total Responses: 152
Mean: 3.00  Standard Deviation: 0.81
13. Have you used MyCOM to pay fees?

1. Yes 113  75%
2. No   38  25%
Total Responses: 151
Mean: 1.25  Standard Deviation: 0.44

14. Indicate your level of satisfaction with the online fee pay process.

1. Very Dissatisfied 12  10%
2. Dissatisfied      17  14%
3. Satisfied         64  51%
4. Very Satisfied    24  19%
5. Not Sure          8  6%
Total Responses: 125
Mean: 2.85  Standard Deviation: 0.86

15. Have you used MyCOM to review your academic history?

1. Yes 139  91%
2. No   14  9%
Total Responses: 153
Mean: 1.09  Standard Deviation: 0.29

16. Indicate your level of satisfaction with the online process to review your academic history.

1. Very Dissatisfied 10  7%
2. Dissatisfied      10  7%
3. Satisfied         76  55%
4. Very Satisfied    38  28%
5. Not Sure          3  2%
Total Responses: 137
Mean: 3.06  Standard Deviation: 0.81
17. Have you received training on how to use the MyCOM portal?

- Yes: 16 (11%)
- No: 131 (86%)
- Not sure: 5 (3%)

Total Responses: 152

18. Would you have liked to receive training on using MyCOM?

- Yes: 32 (21%)
- No: 85 (56%)
- Not sure: 34 (23%)

Total Responses: 151

19. Have you sent email to the Help Desk from MyCOM when you have encountered a problem?

- Yes: 16 (11%)
- No: 96 (63%)
- Not sure: 13 (9%)
- Not applicable: 27 (18%)

Total Responses: 152

20. Choose the option that best describes how frequently you use a College student computer lab?

- Daily or almost daily: 14 (9%)
- Usually a few times a week: 33 (22%)
- Usually once a week: 15 (10%)
- Less than once a week: 29 (19%)
- Do not use student computer labs: 62 (41%)

Total Responses: 153
21. I use certain computer labs because they have special software or technologies that are required for my classes.

![Bar chart showing responses to question 21]

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>49</td>
<td>42</td>
</tr>
<tr>
<td>54%</td>
<td>46%</td>
</tr>
</tbody>
</table>

Total Responses: 91

Mean: 1.46    Standard Deviation: 0.50

22. Which of the following labs have you used during this past year to complete one or more class assignments? (Check all that apply.)

![Bar chart showing responses to question 22]

1. Basic Skills Center, LC 120 (Kentfield) 14 14%
2. Business Center, BC 102 (Kentfield) 18 18%
3. Business Skills Center, BC 104 (Kentfield) 8 8%
4. EOPS Lab, LC 160 (Kentfield) 15 15%
5. ESL Lab, HC 128 (Kentfield) 6 6%
6. Film Lab in LC (Kentfield) 2 2%
7. Learning Resources Center, LC 35 (Kentfield) 25 25%
8. Library, LC 136 (Kentfield) 45 44%
9. Fine Arts Lab, FA 315 (Kentfield) 2 2%
10. Media Center, LC 110 (Kentfield) 32 31%
11. Music Lab (HC 156) 3 3%
12. Photography Lab in Fusselman (Kentfield) 1 1%
13. Science Center, SC 143 and CS 144 (Kentfield) 32 31%
14. Writing Center, LC 120 (Kentfield) 23 23%
15. Career Study Center/English Skills/Writing Cen... 8 8%
16. Library/Computer Research Lab (IVC) 30 29%
17. Audio Lab Suite, Bldg. 07 (IVC) 0 0%
18. Video Lab Suite, Bldg. 07 (IVC) 2 2%

Total Responses: 102

23. Lab hours

![Bar chart showing responses to question 23]

<table>
<thead>
<tr>
<th>Very Dissatisfied</th>
<th>Dissatisfied</th>
<th>Satisfied</th>
<th>Very Satisfied</th>
<th>Not Sure</th>
</tr>
</thead>
<tbody>
<tr>
<td>8 7%</td>
<td>19 18%</td>
<td>57 53%</td>
<td>16 15%</td>
<td>8 7%</td>
</tr>
</tbody>
</table>

Total Responses: 108

Mean: 2.81    Standard Deviation: 0.80
24. Ability to find an available computer.

1. Very Dissatisfied 4 4%
2. Dissatisfied 15 14%
3. Satisfied 54 50%
4. Very Satisfied 29 27%
5. Not Sure 6 6%
Total Responses: 108
Mean: 3.06 Standard Deviation: 0.77

25. Software available on the computers.

1. Very Dissatisfied 5 5%
2. Dissatisfied 13 12%
3. Satisfied 57 53%
4. Very Satisfied 24 22%
5. Not Sure 9 8%
Total Responses: 108
Mean: 3.01 Standard Deviation: 0.76

26. Connection to College online resources.

1. Very Dissatisfied 3 3%
2. Dissatisfied 10 9%
3. Satisfied 55 52%
4. Very Satisfied 25 24%
5. Not Sure 13 12%
Total Responses: 106
Mean: 3.10 Standard Deviation: 0.71

27. Connection to the internet.

1. Very Dissatisfied 8 7%
2. Dissatisfied 10 9%
3. Satisfied 53 49%
4. Very Satisfied 31 28%
5. Not Sure 7 6%
Total Responses: 109
Mean: 3.05 Standard Deviation: 0.85
28. Assistance available in the labs.

![Bar chart showing responses to assistance available in the labs]

1. Very Dissatisfied  6 6%
2. Dissatisfied        11 10%
3. Satisfied          48 46%
4. Very Satisfied     24 23%
5. Not Sure           16 15%
Total Responses: 105
Mean: 3.01  Standard Deviation: 0.82

29. Have you received training on the use of the computer lab systems and software?

![Bar chart showing responses to training on computer lab systems]

1. Yes  28 25%
2. No   79 72%
3. Not sure  3 3%
Total Responses: 110

30. Would you have liked to receive training on using the computer lab systems and software?

![Bar chart showing responses to training on computer lab systems]

1. Yes  32 29%
2. No  49 45%
3. Not sure  29 26%
Total Responses: 110

Classroom Technology

31. In your classes this past year, has one or more of your instructors used technology (e.g., computer, projector) in their class presentations?

![Bar chart showing responses to technology in class presentations]

1. Yes  139 91%
2. No   14  9%
Total Responses: 153
Mean: 1.09  Standard Deviation: 0.29
32. Have you found the instructors' uses of technology in their class presentations helpful?

1. Yes 138 93%
2. No 11 7%
Total Responses: 149
Mean: 1.07  Standard Deviation: 0.26

33. Are you currently using Moodle in any of your on-campus courses?

1. Yes 54 35%
2. No 99 65%
Total Responses: 153
Mean: 1.65  Standard Deviation: 0.48

34. For which of the following activities have you used Moodle? (Check all that apply.)

1. Submit an assignment 37 66%
2. Participate in a discussion forum 36 64%
3. Download course materials or assignments 49 88%
4. Receive my grades 35 62%
5. Take an online quiz or test 29 52%
6. Receive announcements from my course instr... 49 88%
Total Responses: 56

35. If you have a problem with Moodle, who are you likely to contact for help? (Check all that apply.)

1. Your course instructor 45 75%
2. Computer lab assistant 6 10%
3. A friend or fellow classmate 15 25%
4. No one 8 13%
Total Responses: 60
36. Have you received training on using Moodle?

1. Yes 10 15%
2. No 54 83%
3. Not sure 1 2%
Total Responses: 65

37. Would you like to receive training on using Moodle?

1. Yes 21 33%
2. No 37 58%
3. Not sure 6 9%
Total Responses: 64

38. How satisfied are you with the performance of the campus data network when accessing campus online resources from the computer labs?

1. Very Dissatisfied 4 3%
2. Dissatisfied 18 12%
3. Satisfied 75 50%
4. Very Satisfied 9 6%
5. Not Sure 43 29%
Total Responses: 149
Mean: 2.84 Standard Deviation: 0.62

39. How satisfied are you with the performance of the network when accessing internet resources from computer labs?

1. Very Dissatisfied 6 4%
2. Dissatisfied 18 12%
3. Satisfied 71 49%
4. Very Satisfied 16 11%
5. Not Sure 34 23%
Total Responses: 145
Mean: 2.87 Standard Deviation: 0.71
40. Which statement best describes how you will access online resources after the College implements a campus-wide wireless (Wi-Fi) data network? (Check only one.)

1. Will continue to use computer lab systems to ...  
2. Will use my personal system more and compu...  
3. Not sure  
Total Responses: 150

- 1. Will continue to use computer lab systems to ... 21 14%  
- 2. Will use my personal system more and compu... 91 61%  
- 3. Not sure 38 25%