Background

WTC Consulting, Inc. has been engaged to assist the College with the development of a five-year information technology strategic plan. One part of this planning process is conducting an IT Assessment.

IT Assessment

The IT assessment will focus on the following areas:

- Existing technology master plans, standards, infrastructures, and enterprise services.
- Viability of existing technology resources.
- Current web-based technologies and staffing.
- Utilization of course management software.

Recommendations from the IT assessment will focus on the following areas:

- Upgrade, replacement, migration strategies.
- Methodologies for addressing:
  - Secure student access.
  - Promoting collaboration between faculty and staff in respect to administrative systems.
  - Providing measurable outcomes to assist in the ability to report on improvements and success.
  - Introducing new technology.

Interview Discussion Topics

1. What assistive technologies are available in the computer labs for students with disabilities? What improvements have been made to these facilities during the past five years? What improvements should be considered for the next five years?

2. What training and support is available to faculty on how to ensure their online course materials meet ADA requirements? What improvements, if any, are needed in these training and support services?

3. What are the College’s processes for monitoring ADA compliance of online resources and services? How does the College test for 508 compliance?

4. What are the College’s goals for the next five years for enhancing accessibility? What technologies and technology support are needed to support these goals?