Background

WTC Consulting, Inc. has been engaged to assist the College with the development of a five-year information technology strategic plan. One part of this planning process is conducting an IT Assessment.

IT Assessment

The IT assessment will focus on the following areas:

- Existing technology master plans, standards, infrastructures, and enterprise services.
- Viability of existing technology resources.
- Current web-based technologies and staffing.
- Utilization of course management software.

Recommendations from the IT assessment will focus on the following areas:

- Upgrade, replacement, migration strategies.
- Methodologies for addressing:
  - Secure student access.
  - Promoting collaboration between faculty and staff in respect to administrative systems.
  - Providing measurable outcomes to assist in the ability to report on improvements and success.
  - Introducing new technology.

Interview Discussion Topics

1. What are the College’s goals for the next five years in terms of number and type of distance education programs and classes?

2. What technologies and technology support are most critical to supporting distance education programs, classes, and students?

3. In what areas are technology enhancements and improvements to technology support most needed to support the College’s goals for distance education?