Background

WTC Consulting, Inc. has been engaged to assist the College with the development of a five-year information technology strategic plan. One part of this planning process is conducting an IT Assessment.

IT Assessment

The IT assessment will focus on the following areas:

- Existing technology master plans, standards, infrastructures, and enterprise services.
- Viability of existing technology resources.
- Current web-based technologies and staffing.
- Utilization of course management software.

Recommendations from the IT assessment will focus on the following areas:

- Upgrade, replacement, migration strategies.
- Methodologies for addressing:
  - Secure student access.
  - Promoting collaboration between faculty and staff in respect to administrative systems.
  - Providing measurable outcomes to assist in the ability to report on improvements and success.
  - Introducing new technology.

Interview Discussion Topics

1 What systems are currently supporting Library services (e.g., online catalog, online databases)? Are these systems supported by outside vendors or by the College’s IT staff? Are upgrades or improvements to these systems needed? What improvements have been made to these systems in the past five years?

2 What are the Library’s goals for the Learning Resource Center for the next five years? What technologies and technology support are most critical to supporting these goals? What technology enhancements and improvements to technology support are most needed? What enhancements and improvements have been made in the past five years?

3 What is the Library’s role in supporting distance education and what are your goals in this area for the next five years? What technologies and technology support are most critical to supporting these goals? What technology enhancements and improvements to technology support are most needed?