Thursday, September 11, 2014
2:00-3:30
Room SMN137

TPC Meeting Notes

Attendance:
Present: Kevin Eagleson, Michael Irvine, Kofi Opong Mensah, Patrick Ekoue-totou, Pearl Ly, Cheryl Rogow, Steve Newton

Absent: John Hinds, Greg Nelson, Haley Kantor, Derek Wilson, Shook Chung, Valerie Ware, Frank Crosby, Ray Marqueda

Notes
Minutes and agenda was approved.

Report on Patrick’s presentation to PRAC regarding IT progress
  ● IT is working behind the scenes on many upgrades: infrastructure, basic services, and more. Patrick pointed out that completion of basic infrastructure is key to the completion of many of the projects contained in the Tech Plan Initiatives.

IT progress report on initiatives Part 2
  ● Student success demands many resources, fiscal and assigned staff time.
  ● Asset management - physical count of devices through Student Domain. Group policies are being developed.
  ● Management Information System development is continuing. Personal log-ins will eventually be a reality
  ● MyCOM portal - looking at luminus 5 vs. LookingGlass WCMS & Portal (http://lookingglassplatform.com). LookingGlass has consortium pricing model, mobile options, and more sleek design
  ● Voicemail - automatic reboot now, working better, low priority to replace current system
  ● Upgrade cable/network infrastructure - adding HDMI connection in SMN
  ● New wifi - dropped new wifi access points in Performing Arts. Still have wifi authentication issues. Patrick wants to have wireless attached to directory.
  ● Faculty/staff computer replacement - can swap desktop for laptop
  ● Print management system - phase 1 - 70% completed. exploring web-based printing. planning to move math lab copier into student services building. Pearl encouraged Patrick to work on adding part of technology fee to student printing accounts by Spring.
  ● Student lab computer replacement - IVC library (will not be replacing Macs) and bldg 17 ongoing. Austin 120.
  ● Computer student lab software inventory - in Track-It! has sku, cost, serial #, keeps licence and expiration dates. Adobe suite is available through campus license.
  ● MARINet - completed, working on authentication (EZproxy) and automating patron load
• Smart classroom - upgrades in progress. Laser projectors (newest technology-bulbs don't burn out) will be installed in NAC. Modernization Committee tracking changing standards.
• Web CMS upgrade - testing out Drupal, open source software, Patrick wants service contract
• Student computer lab management software - system center configuration manager for lab managers. IT can remote log into computers to assist users or make changes. Currently, won't work on Macs.
• Banner document management system - needs review at higher level. Laserfiche? Financial Aid currently using, gives favorable review
• Single campus identification card - bank cards implementation is being assessed. working towards single ID card
• Virtual desktops – currently assigned low priority
• Process for non-computer technology review - should look at technology that is asked for at program review and come up with a way to sort and help prioritize funds
• Replacing aging tele-conferencing - want to change with something else. looking at Telepresence
• Increased integration of Moodle - looking into moodle's mobile app
• Quick response to tech problems - working on help desk
• New classroom technologies - Matt in SAS is working on Kurzweil...currently has to be loaded to customized profile. Working on it.

Process for computer specials needs; faculty/staff/students
• Right now these types of requests are through program review
• Sub-group of the TPC? Technical Advisory Group
  ○ new tech concerns
  ○ adding new things to tech plan
• Mac user list available through survey - doesn’t distinguish PC or Mac laptop

NEXT MEETING DATE AND AGENDA: September 25, 2014  2-3:30 SMN137